FINAL: Year Two



# CAMBRIDGE COMMUNITY SAFETY PLAN 2011-14

## **YEAR TWO** (1<sup>ST</sup> APRIL 2012 – 31<sup>ST</sup> MARCH 2013)

## Cambridge Community Safety Partnership Community Safety Plan 2011-14

## Year Two (2012/2013 Update)

## Foreword from Cambridge Community Safety Partnership Board Members

The Cambridge Community Safety Partnership brings together a number of agencies and organisations concerned with tackling and reducing crime and anti-social behaviour in Cambridge. Organisations, like the City Council and the police, are statutory members, but voluntary groups and businesses are also represented and play an important role.

Our key role is to understand the kind of community safety issues Cambridge is experiencing; decide which of these are the most important to deal with; and then decide what actions we can take collectively; adding value to the day-to-day work undertaken by our individual agencies and organisations.

We detail these actions in our Community Safety Plan. The current <u>Community</u> <u>Safety Plan</u> was written in early 2011 and runs for three years until 2014, after which we will look at everything afresh. In the meantime, in a quickly changing environment, we need to continue to check the current plan to make sure it is on track and to make sure that the priorities we set originally are still relevant for the different communities within Cambridge. To help us do this we commission an annual Strategic Assessment. This Strategic Assessment looks at, and seeks to understand, the range of detailed information that exists about crime, disorder, substance abuse and other community safety matters affecting Cambridge. In the light of this information the assessment makes recommendations about how best to keep the Community Safety Plan on track.

Having considered the <u>2011 Strategic Assessment</u>, we have decided that the 2012/13 priorities should remain broadly the same as in the original plan, but in some cases changing the emphasis on what will be the focus for partnership working this year. These priorities are:

- alcohol-related violent crime;
- anti-social behaviour;
- □ domestic violence; and
- □ re-offending.

This update to the Plan will provide details on the current priorities and discuss new issues for the Partnership in the year ahead.

## Board Members of Cambridge Community Safety Partnership

Cambridge City Council	Liz Bisset
Cambridge City Council	Cllr. Tim Bick
Cambridge Council for Voluntary Service	Mark Freeman
Cambridgeshire and Peterborough Probation Trust	Graeme Seddon
Cambridgeshire Constabulary	Dave Sargent
Cambridgeshire County Council	Sarah Ferguson
Cambridgeshire Fire and Rescue Service	Julian Fountain
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## 1. Achievements in 2011/12

#### Our priorities for the year were:

- reducing alcohol-related violent crime in the city centre;
- reducing repeat incidents of anti-social behaviour;
- reducing repeat victims of domestic violence; and
- □ reducing re-offending.

#### In the past year to October 2011 we have seen:

- □ total recorded crime reduce by 20 percent;
- dwelling burglary reduce by 51 percent;
- total violent crime reduce by 22 percent;
- criminal damage reduce by 15.5 percent; and
- □ pedal cycle theft reduce by 30 percent.

### 2. What we did in each priority area

In each of the priority areas the partner agencies worked together, sharing resources and focusing core business activity to achieve our stated aims. For example, we worked with local businesses, trading standards and the leisure industry to promote responsible drinking and responsible selling of alcohol. We tackled repeat incidents of anti-social behaviour working across agencies with the police complex case team, supporting vulnerable victims and witnesses. We worked across the County and across organisations training our frontline staff to offer advice and support to victims to encourage them to report domestic abuse. The multi-agency Integrated Offender Management Service worked with an average of 71 offenders in each month, giving practical support to help them stop offending. Each of the member agencies contributed to the work of the Partnership, putting in staffing resources or expertise. We also carried out a number of projects specifically focused on priority issues and these are listed below.

#### 1. Reducing alcohol-related violent crime in the city centre

- We paid for three private security staff to make the taxi rank on St. Andrew's Street safer between the hours of 10pm and 4:30am on twelve key dates during late November and December, including Christmas Eve, and New Year's Eve.
- On two days during Christmas and New Year we set up a care tent in the city centre to give medical and non-medical advice, care and assistance to people who needed this. People from the military, police, St John Ambulance and the Ambulance Trust, staffed the tent with additional support coming from businesses and the NHS.
- Building on what we learned by running the care tent, we put money into providing a similar service at other times during the year in St Columba's Church in Downing Street in the city centre. The refuge was open between 10pm and 4am over the Easter and May Bank Holiday weekends and again on four more nights in late October and early November. Volunteers from Hope Cambridge, helped by a private security guard and staff from St John Ambulance, were there to provide advice, assistance and first aid to people who needed it.
- Between August and October 2011, we supported a pilot project which put two accredited 'safety guardians' on the street to help keep students and young people safe. Around 40 'safety guardian' patrols were carried out between 9pm and 11pm visiting places where young people gather like Parker's Piece and Christ's Pieces. The patrols worked with door staff, pub managers, club promoters and city council staff, and gave advice to a large number of students and others about personal safety and safer cycling awareness.
- We helped to pay for four training sessions for pub managers and staff on running licensed premises in ways that will help cut down on violent incidents.
- Cambridge Business Against Crime (CAMBAC) has introduced a scheme called 'Nightsafe' to ban people who have repeatedly caused trouble in and around

licensed premises. We paid for 600 A5 stickers promoting membership of the scheme.

#### 2. Reducing repeat incidents of anti-social behaviour

We commissioned two projects to work with targeted groups of young people providing activities to help them to avoid being drawn into crime and anti-social behaviour. The first project worked with 10-12 year olds and the second with 13-16 year olds. Recent evaluation of a similar scheme that we ran last year showed that the number of incidents that the young people were involved in reduced considerably, with many moving on in their life to engage in more positive activities such as college courses.

#### 3. Reducing repeat victims of domestic violence

- We commissioned 30 group work sessions and 250 one-to-one sessions over 18 weeks with people who had committed domestic violence. To date, 15 men have been supported by the service with three successfully 'graduating' after completing their sessions and agreeing to continue to work with the service.
- We paid for additional security and special safe rooms in the homes of domestic violence victims. To date, two properties have received security upgrades and more are planned.
- We paid for 38 courses under the Freedom programme. The programme aims to help victims of domestic violence understand how abusive relationships develop and how they might protect themselves from becoming victims in the future.

#### 4. Reducing re-offending

We spent £1,000 to provide practical support to prolific and priority offenders to help them change their offending behaviour. For example, we paid for offenders to get proof of their education in order to help them to get a job. We also improved the systems that we use to identify and work with offenders and through multi-agency case worker groups targeted activities and managed resources where they were most needed.

## 3. Community Safety Plan: Year Two (2012/2013 Update)

This section tells you more about our priorities. We look at why these were chosen in the first place, why they continue to be relevant, and how we see the issues one year into our three-year plan.

The four priorities are:

- reducing alcohol-related violent crime;
- reducing anti-social behaviour;
- reducing repeat victims of domestic violence; and
- □ reducing re-offending.

#### How were these priorities chosen?

The starting point for choosing our priorities for the future was commissioning the <u>2011 Strategic Assessment</u>. The Community Safety Partnership Board discussed its findings in detail at a workshop in November 2011. The Board looked in particular at the problems we could tackle best by all the agencies working together.

A major outcome from the Strategic Assessment was the impact that alcohol and substance misuse has on a range of problems we experience in Cambridge and highlighted some problem localities and vulnerable groups.

For each of the four priorities, the lead officer produces an annual action plan detailing the specific work that will be undertaken throughout the year. The lead officer also produces a quarterly update. Like other Partnership papers, these reports are open public documents and are available on the <u>City Council website</u>.

#### Priority 1: Reducing alcohol related violent crime

#### Why is this priority being continued?

The 2011 Strategic Assessment has indicated a 10 percent reduction in recorded violence in Cambridge between September 2010 and August 2011, compared to the same period the year before. This amounts to 275 fewer offences. If the trend for April to September 2011 continues into the next six month period, the number of people needing to use Addenbrooke's A&E Department following violence will have remained constant since 2010-11 and lower than the average for the three years before that.

The Strategic Assessment also found that 48 percent of violent crime in Cambridge is associated with the nighttime economy, occurring in areas with major pub clusters<sup>1</sup>. Market Ward, which encompasses the city centre, is the main location for a number of these offences, along with areas in Petersfield and around the Hills Road leisure complex. Alcohol related disorder regularly features as a neighbourhood priority at West/Central Area Committee meetings.

Violent crime has a considerable, often long-term, impact on individuals, communities and services. It is for these reasons that the Partnership has decided to continue to prioritise alcohol-related violence, removing the wording 'in the city centre' to allow for the need to be flexible when problems are identified in other parts of Cambridge.

#### What do we aim to do?

We aim to:

- maintain the good practice of the Alcohol-Related Violent Crime (ARVC) Task Group in tackling violent crime that is directly linked to alcohol consumption;
- create a safe and secure environment for those who live in, work in and visit the city centre, particularly at times when key events will be taking place. These will include the Big Weekend, Olympic Celebrations, the Diamond Jubilee and Euro 2012 championships;
- continue to look at information from partners and other sources so that we can identify emerging issues of alcohol-related violent crime, including looking beyond the central area; and
- take opportunities that arise to work with partners such as the NHS and treatment agencies to help prevent individuals and groups from becoming repeat offenders or victims of alcohol-related violent crime.

#### Delivery

This priority will be managed by the ARVC Task Group. The membership of the Task Group reflects the complexity of this problem and so includes representatives of the business community; the private security industry; police; the council; the health service (emergency medicine and hospital); and alcohol treatment services. The

<sup>&</sup>lt;sup>1</sup> Three or more pubs and/or nightclubs within 150 metres of each other.

Task Group will share anonymised information in order to build a better picture of the violent crime profile in Cambridge.

#### Targets

- To reduce 'Assault with Less Serious Injury' by 10 percent by March 2014 from the baseline of 2010/11 (825 recorded offences) (ongoing 3 year target)<sup>2</sup>.
- To record less than 1100 presentations to the A&E Department at Addenbrooke's Hospital by March 2013, where the cause of injury is coded as 'assault'.
- □ To reduce the number of ambulance call outs for 'assault' from the 2011/12 baseline (estimate for 11/12 600 call outs).
- Police City Central Team to issue a minimum of 13 (one every 4 weeks) information bulletins to key partners.

#### Lead Officer: Communities Chief Inspector, Cambridgeshire Constabulary

<sup>&</sup>lt;sup>2</sup> We have used this as a measure because 'Assault with Less Serious Injury' is the best indicator of alcohol-related violence.

#### Priority 2: Reducing anti-social behaviour (ASB)

We will be focusing on:

- casework to reduce repeat victimisation;
- problem solving at a neighbourhood level;
- preventative work with young people; and
- across these three topic areas, paying particular attention to reducing problems caused by substance misuse.

#### Why is this priority being continued?

The 2011 Strategic Assessment showed police recorded incidents of ASB have been reduced by over 33 percent in the past four years. This is good news, but it is clear that ASB is still of concern to residents.

Last year, the Partnership focused on ASB happening repeatedly to the same people or in the same areas, and ASB affecting vulnerable people. A special police complex case team now works closely with the Council's ASB Team and other organisations, to assess and manage these kinds of cases. There is also a Council-led problemsolving group that helps to ensure that the right agencies work quickly to find solutions in individual cases. Dealing with problems through these working groups is now an established and effective part of the working practices of the organisations involved.

As recommended in the Strategic Assessment, the focus will now shift to the Partnership maintaining a broad range of interventions to deal with and prevent antisocial behaviour. Partnership work will focus on continued support of the case work to reduce repeat victimisation of vulnerable people; prevention work with young people; and working within communities, paying particular attention to the anti-social behaviour issues raised at Area Committees. We will also focus on anti-social behaviour associated with substance misuse.

#### What do we aim to do?

We aim to continue to effectively tackle incidents of anti-social behaviour and to create an environment where everyone who lives in, works in, or visits Cambridge is free from feeling harassed or intimidated by the behaviour of others.

#### How will we do this?

We intend to do this by:

- continuing to support and work closely with the police complex cases team and the multi-agency problem-solving group;
- incorporating the evaluation findings of our youth prevention work into planned future projects;
- working directly with local communities by focussing on issues coming out of the Area Committees; and

strengthening the links with the Alcohol-Related Violent Crime (ARVC) Task Group and the Drug and Alcohol Action Team (DAAT).

#### Delivery

We will set up special 'task and finish' groups to deal with issues as they arise and also link up with the ARVC Task Group and DAAT, where anti-social behaviour overlaps with substance misuse related issues.

#### Targets

- To reduce the number of police recorded incidents of anti-social behaviour by 7 percent (353) from 2011.
- To have no more than 130 first time entrants to the criminal justice system from Cambridge for 2012/13.
- □ To decrease the number of neighbourhood profile ASB priorities that reoccur within 12 months by 25% from a benchmark of 2011/12.

#### Lead Officer: Safer Communities Manager, Cambridge City Council

#### Priority 3: Reducing repeat victims of domestic violence

#### Why is this priority being continued?

The 2011 Strategic Assessment identifies the considerable risk to victims that domestic violence causes that need to be addressed by the Partnership. It recommends that the Partnership should focus specifically on working with young people to prevent domestic violence.

#### What do we aim to do?

We aim to:

- further improve the response to those reporting domestic abuse;
- encourage reporting from those groups / areas where the Strategic Assessment has identified potential under-reporting;
- □ provide early support to young people at risk of domestic violence; and
- consider the possibility of using tenancy sanctions against offenders.

#### How will we do this?

- We will continue to support at a county level the further development of domestic violence services.
- □ The Domestic Abuse Partnership will develop a targeted awareness campaign to encourage disclosures from under-represented groups.
- Cambridge Women's Aid will deliver Freedom programmes to those adult females affected by domestic abuse.
- Cambridgeshire County Council's Children and Young People's Services will develop how they help those affected by domestic abuse, including looking at the support that may be provided by the Family Intervention Project (FIP) and considering the best way to deliver education about 'Safe Relationships', to prevent abuse occurring.
- The Constabulary will raise awareness of domestic violence amongst young people via the 'Getting Closer' campaign.

#### Delivery

The above aims will be delivered via the joint working arrangements brought together through the Cambridge Community Safety Partnership and other relevant partnerships, such as the Cambridgeshire Domestic Abuse Partnership, Local Safeguarding Children Board (LSCB), Children's Area Partnerships and Health and Wellbeing Board.

#### Targets

- Cambridge Women's Aid to deliver 38 Freedom programme courses by the end of March 2013.
- Issue New Direction Service information leaflets to all offenders on release from custody.

- Increase the recording of victimisation of young people (aged 18-24) in Cambridge by 10% (79 recorded incidents 2011) by raising awareness through joint working with partner agencies and initiatives.
- Recruitment of a specialist worker by County Council by March 2012 to work with 13-19 year olds across the County including Cambridge.

#### Lead Officer: Communities Chief Inspector, Cambridgeshire Constabulary

#### Priority 4: Reducing re-offending

#### Why is this priority being continued?

Research has shown that a small number of people are responsible for a lot of the crime that is committed. These people are known as Prolific and Priority Offenders (PPOs) and getting them to change their offending behaviour can make a very big difference to how many crimes take place.

The Home Office Green Paper "From The Neighbourhood To The National: Policing Our Communities Together" confirmed the view that dealing with people who repeatedly commit crime should be a very high priority for all community safety partnerships.

The 2011 Strategic Assessment has recommended that reducing re-offending remain a priority, with the implementation of Integrated Offender Management (IOM) being a key (but not the exclusive) programme to support this important area of work.

The IOM service brings together the former PPO scheme and the Drug Intervention Programme (DIP), together with elements of other programmes. It is designed to divert people away from offending or where this is not possible to swiftly take enforcement action against them if they re-offend.

In October 2011, there were 71 individuals on the Cambridge IOM scheme, of which 12 were serving a custodial sentence or were on remand. The IOM scheme is already showing results. Figures for PPOs adopted on the scheme show a reduction in offending of 53 percent for all crime, 63 percent for acquisitive crime (all theft-related offences) and 73 percent for serious acquisitive crime (car crime, robbery and burglary).

The IOM scheme is a partnership and aims to support offenders wanting to change their ways. Evidence shows that those offenders who are offered appropriate support around drugs, housing and their social needs are much less likely to reoffend. For this reason the scheme uses a housing and resettlement specialist, who also works closely with a variety of other support organisations. The support element of our IOM work is something we plan to expand and improve upon during 2012/13. If offenders do not alter their offending behaviour we work closely in partnership with police and probation to ensure that appropriate enforcement action is undertaken.

#### What do we aim to do?

We aim to successfully implement the IOM scheme in Cambridge.

#### How will we do this?

We will continue to improve the operation of the new IOM scheme by:

 improving how IOM clients get access to key services, such as housing advice and mental health services;

- working closely with partners to agree how to deal with people who are currently just outside the scope of the scheme; and
- implement a formal end of year report and review of the scheme, looking at what has worked and why.

#### Delivery

The above aim will be delivered via a countywide board. The Cambridge Community Safety Partnership maintains a statutory responsibility to ensure delivery and as such will form part of the steering and governance groups.

#### Targets

- Maintain a minimum of 70 Cambridge clients a month in the 'Catch and Convict' / 'Resettle and Re-Habilitate' parts of the IOM scheme.
- Reduce the total number of re-offences committed by those on the IOM scheme in Cambridge by 40 percent in 2012/13 (to be measured by the year-end report).
- Reduce serious acquisitive crime committed by the offenders on the scheme in Cambridge by 60 percent in 2012/13 (to be measured by the year-end report).

#### Lead Officer: Chair of the County Reducing Re-offending Steering Group

### Contact us

Any comments or queries on this Year Two (2012/13) version of the Community Safety Plan, should be addressed to:

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